



PSYCHOLOGICAL SERVICES CENTER
40 AVON STREET, KEENE, NH 03431 603.352.1024
SERVING THE COMMUNITY FOR OVER 20 YEARS

PSC ASSESSMENT PROGRAM

F.A.Q. SHEET

What is the PSC Assessment Training Program?

The PSC is a training clinic for our doctoral students in clinical psychology. Assessment trainees are under the supervision of one of the Doctoral Program in Clinical Psychology faculty, Susan Hawes, Ph.D., a licensed psychologist in Massachusetts and New Hampshire. Dr Hawes has expertise in psychological, educational, and cognitive assessment. She is involved from start to finish in every individual assessment performed here, and signs each report along with the assessment clinician. Our referrals come from local private schools, colleges, and state forensic and social service institutions.

What is an assessment?

Through the use of a variety of standard psychological assessment measures, we will attempt to answer the questions that have brought you to the PSC. These questions typically concern learning disabilities, academic achievement or job performance, and/or personality functioning or coping styles. The final product of the assessment process is a comprehensive report, which will be discussed with you in person by your assessment clinician. Throughout the assessment process you have the right to inquire about the nature or purpose of all procedures. You also have the right to know the test results, interpretations and recommendations. Your assessment records and report are strictly confidential, unless you have directed us in writing to provide a report or consultation to another individual (typically, a school or college official responsible for special learning accommodations, physician, or therapist).

How long does testing take?

The testing itself takes anywhere from six to ten hours and is usually split into two or three sessions. The assessment process generally involves an informational interview followed by the administration of several educational and/or psychological tests. Although it is sometimes possible to complete the testing procedure in one sitting, it is common for people to be asked to return for another one to two sessions. Each session is usually three to four hours long.

Initially the PSC sends out packets to be completed, by student and family. This information is to be completed and returned to Antioch PSC before testing begins. Failure to return the packet prolongs the scheduled date for testing and could cancel our arrangement for testing.

When will I get the results?

Once testing is completed, the data will be analyzed and a report will be written. You will then have the opportunity to meet with your clinician to discuss the results and receive a copy of the report. You will generally receive your results within 8 weeks after completion of testing. We are a training clinic therefore our reports on average take a little longer to produce than other professional assessments, because of the added careful review by Dr Hawes.

How much does it cost?

The standard fee for a testing battery at the PSC is \$650. The fee may be adjusted at times depending upon the purpose of the evaluation and the types of tests required. We ask that you pay your fee in full at your initial appointment. We accept Mastercard, Visa and Discover credit cards. Questions concerning the fee or the payment policy should be discussed with your clinician before the assessment process begins.

Full payment for the assessment must be paid in full no later than the last day of testing.

Can you bill my insurance?

We do not directly bill insurance companies. Our experience is that insurance companies generally do not pay for psychoeducational testing, but we will be happy to provide the documentation necessary for you to bill them.

How do I arrange for testing?

Call Joy Guerriero, Administrative Coordinator at Antioch PSC, 603-352-1024. She will complete a referral form, which includes demographic information plus the reason you are requesting an assessment.

After the referral form is complete, it will be assigned to a clinician. That clinician will contact you within 1-2 weeks after your initial contact to schedule testing.

Do I need to do anything before testing can begin?

We ask that clients provide us with certain information before testing can begin. A selection of self-report forms will be mailed to you that will need to be completed and brought in for the first testing session. We also ask that, where relevant, academic records be procured. This information is often crucial to the evaluation process because it provides valuable background information.

Where is the Antioch PSC?

Antioch Psychological Services is located on 40 Avon Street, in Keene, New Hampshire. Avon Street is off of West Street, in the vicinity of K-Mart Plaza and Hannaford's. Please refer to the map attached to this information sheet.